

MTT-S Ombudsman Report

- ✦ Ed Niehenke
- ✦ June 8, 1997

Please note new address
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Received 22 Inquiries in 1997

(twice number for same period compared to 1996)

- ✦ 8 non US
- ✦ All inquiries acted on
- ✦ When inquiry received, I acknowledge receipt of complaint
- ✦ I act on request taking necessary action
- ✦ Finally, I sent member letter delineating action taken

Summary of 22 Inquiries

- ◆ Four - Requests for MTT-S articles
- ◆ Three - MTT-S Transactions & Microwave & Guided Wave Letters requests (paid MTT-S membership only and expected to receive periodicals)
- ◆ The following had two requests for:
 - Symposium Digest
 - Missing MTT-S periodicals
 - Join MTT-S
 - Information on radiation effects
- ◆ The following had one request for:
 - Place meeting on MTT-S home page
 - Obtain booth at IMS97
 - Contact phone numbers for authors
 - Arrangements for 97 IMS
 - Replacement of torn MTT-S periodical. Requested use plastic wrapper
 - Use plastic wrappers or tape brown wrapper so MTT-S periodicals do not fall out of jacket

One Sugestion

- ◆ Mail MTT-S periodicals in plastic not brown wrappers so it cannot fall out and get damaged or lost

MTT-S Ombudsman Reports

- **1997 MTT-S Newsletters**
- **January and June 1997 ADCOM report**

MTT-S Ombudsman

- **Most of requests were e-mail. Much easier to reply with this communication type**
- **Look forward continuing in 1997**